Chapter - 1

Concepts covered:

- Event
- Meaning
- Why event management
- Analysis of event
- Scope of event
- Decision makers
- Event manager technical staff
- Establishing of policies and procedures
- Developing record keeping system



Introduction to event

Now a days events are our cultural center of attraction and due to increase in leisure time and discretionary spending have led to a large number of public events, celebrations and entertainment.

Events are an opportunity to relax from there busy schedule and enjoy the time.

In simple words events can be said as an occasion where the people meet together and for fulfillment of particular aim/purpose.

Meaning of event

An event is the **occurrence** happening at a determined **time** and **place**, with or without the participation of human agents. It may be a part of chain of occurrences as an effect of a preceding occurrence and as the cause of succeeding occurrence.

Hence an event can be described as a **public** assembly for the **purpose** of celebration, education, marketing or reunion.

An event can be of:

Social/ life cycle events

Events like birthday party, hen/stag party, graduation day, bachelors party, engagement, wedding, anniversary, retirement day, funeral, etc.

Educational and career events

Events like education fair, job fair, workshop, seminar, debate, contest, competition, etc.



Sports events

Events like Olympics, world cup, marathons, Wimbledon(tennis), wrestling matches, etc.

Entertainment events

Events like music concert, fairs, festivals, fashion shows, award functions, celebrity nights, flash mob, jewellery shows, stage shows, etc.

Corporate events

Events like MICE(Meeting, Incentives, Conferences, Exhibition), product launches, road shows, buyer seller meet, etc.



Political events

Events like political procession, demonstration, rally, political function, etc.

Religious events

Events like religious festivals/fairs, religious procession, katha, pravachana, Diwali fair, dusherra fair, etc.

Fund raising/ cause relted/ awareness events

Any event can be turned into fund rising or cause related or awareness creation. E.g. auction, swatch bharath, go green, etc.

General knowledge time

- 1. Father of income tax?
- 2. Five heads of income under income tax?
- 3. Who prepare monetary policy in India?

Ans1: James Wilson

Ans2: income from salary, House property, business or profession, capital gain, other sources.

Ans3: RBI



Types of events

- On the basis of size
- a. Local or community events community meeting
- b. Major events bidding
- c. Hallmark events mysore dhasara
- d. Mega events olympics

On basis of form / content

a. Cultural events –

- High profile general celebrations of the arts -America got talent
- 2. Festival that celebrate a particular location kumba mela
- 3. Art form festivals dance India dance
- 4. Celebration of work by a community of interest ganesha chathruthi
- 5. Calendar Christmas cake show
- 6. Amateur art festival local events
- 7. Commercial music festival live concerts



b. Sports events

- 1. Type A (mega events) FIFA world cup
- 2. Type B (calendar events) FA cup final
- 3. Type C (one-off events) Grand Prix Athletics
- 4. Type D (showcase events) IPL

c. Business events

- 1. Agricultural shows krishi mela
- 2. Consumer shows all India festival
- 3. Specialized trade shows conferences
- 4. Private exhibitions product launch







Event management

Event management is application of **project management** to the creation and development of large scale events such as festivals, conferences, ceremonies, normal parties, concerts.

Event management is about organizing a professional and focused event for a target audience. It involves visualizing concept and planning, budgeting, organizing and executing events such as fashion shows, musical concerts, corporate seminars, exhibitions, wedding celebrations, theme parties, product launch, etc.

Event management is application of management practice of project management to the creation and development of festivals and events.

TARGET











EVENT

CREATION

SCHEDULING

MANAGEMENT

MARKETING





SECURITY







LOCATION

Qualities of a successful event management

- Negotiating skills
- Creative skills
- Convincing skills
- Coordinating / organizing skills
- Planning skills
- Executing and implementing skills
- Effective communication skills
- Risk handling



APTITUDE

 In certain code MTUXTRVN is written as NUVXTQUM, then ASUMNJKL is written as

```
Ans: BTVMNIJK
```

MTUXTRVN

```
+1 +1 +1 -1 -1 -1
```

NUVXTQUM

• 2, 5, 10, 17, ?, 37

Ans: 26

2 5 10 17 26 37

3 5 7 9 11

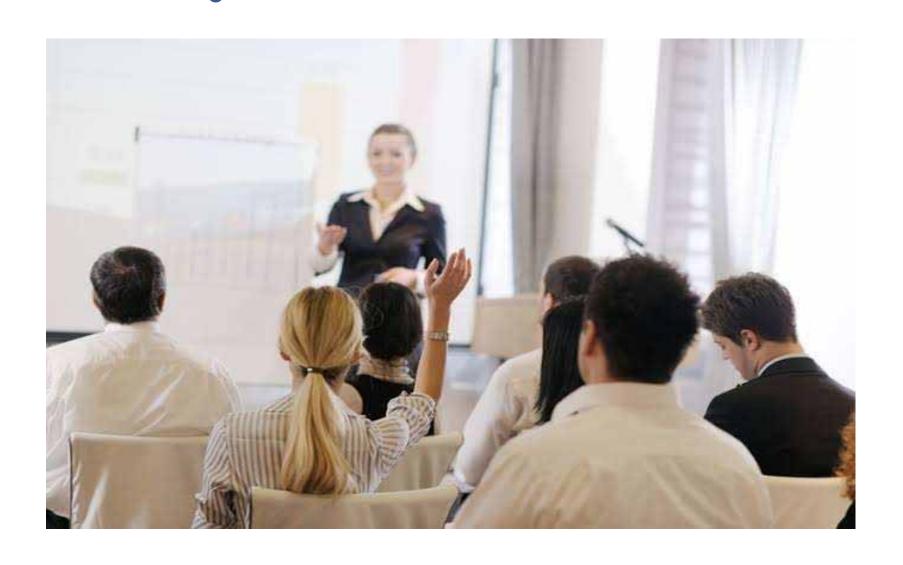
Event planning

The process of planning and coordinating the event is usually referred to as event planning and can include budgeting, scheduling, site selection, acquiring necessary permits, coordinating transpiration and parking, arranging for speakers or entertainers, arranging décor, event security, catering and emergency plans.

Types of events of companies

- Business events
- Corporate events
- Cause-related events
- Coordinating skills
- exhibitions
- Trade fairs
- Meetings
- Seminars
- Product launch
- Workshops
- Promotional events





Need/importance/objective/role/ function of event management

- Develops the theme of the event
- Provide career opportunities
- Develops leadership qualities
- Develop team spirit
- Enhances corporate image
- Encourage creativity
- Ensures safety and security
- Financial management
- Determining break even point(BEP)
- Preparation of budget for an event
- Preparation of cash flow analysis and predation of profit and loss statement.

Event analysis

It is a process which provides valuable inputs for training and education, reliability trend analysis efforts, and reliability standards development, all of which support continued reliability improvement.

Cost Benefit Analysis (CBA) plays an important role in the potential risks and gains of the project or event to be undertaken.

Budget of event is an important factor of finance. When preparing a budget usually one maintain margin of 5% to 15% and it is called as **buffer margin**.

The entire event plan is in the budget.

Guess the event and analyze the necessary requirements



Basic guidelines for event analysis

- Track site rental costs
- Estimate catering costs
- Document transportation charges
- Add decor expenses
- Document entertainment and equipment fees
- Summarizing printing charges
- Line item for gifts
- Identify activities expenses
- Post office expenses
- Give yourself a contingency fund category
- Summarize projected expenses
- Summarize actual expenses

Guess the event and analyze the necessary requirements



SEATING ARRANGEMENTS

- PQRSTUV and W are sitting in a circle facing center.
- P sits 2nd to the right of W who is 3rd to the left of T.
- Only 2 person sits between R and V
- S and T are immediate neighbor of R and V
- T sits between R and S
- U IS NOT AN IMMEDIATE NEIGHBOUR OF R

Q1: who sits facing U?

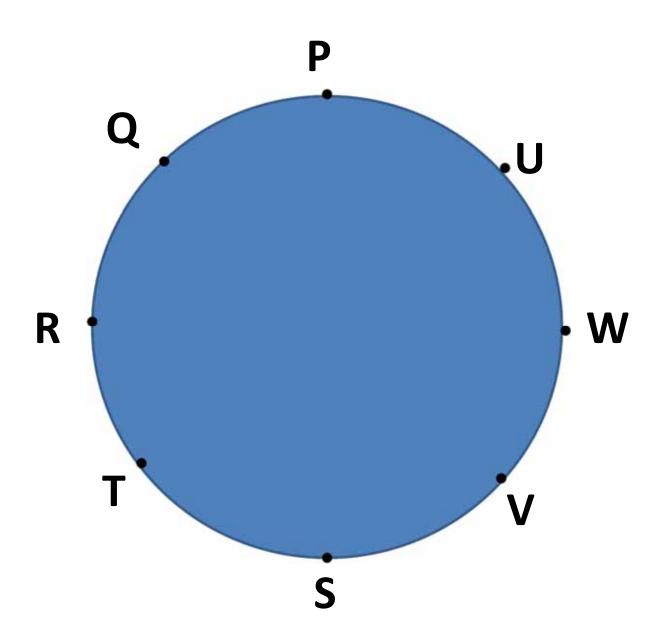
Q2: who is third to the left of V?

Q3: who is immediate left of S?

Ans1: T

Ans2: R

Ans3: V



Scope of event managers

- As a career choice
- Professionals preferred
- Niche needs
- Wedding management
- Awards/fashion events
- Sports mangemnt
- Work wise with client servicing, planning, creative marketing
- Skill speak

Guess the event and analyze the necessary requirements

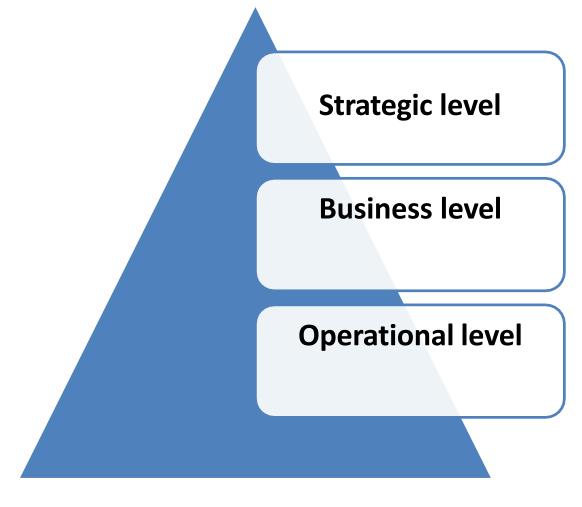


Decision makers

People who take decision. Decision making is termed as cognitive(intellectual) process resulting in the selection of a belief or a course o action among several alternative possibility.

Decision making is the last substance in the decision phrase and the stage in which the board needs to have collected enough information to decide whether the event should go ahead to the detailed planning stage.

Different levels of management and decision making

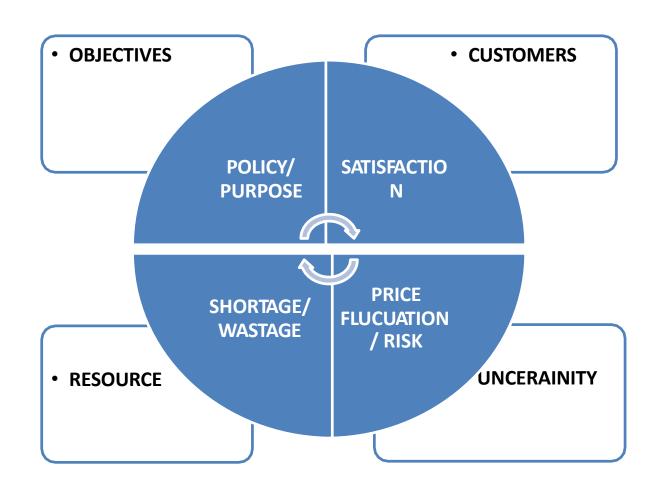


The triangle of management and decision making

Guess the event



<u>Influences on organizational decisions</u>



EVENT MANAGER TECHINICAL STAFF

- A person who plans and executes well.
- Good public relation
- Creativity, technical and logistical elements
- Multi-dimensional profession

Event mangers skills

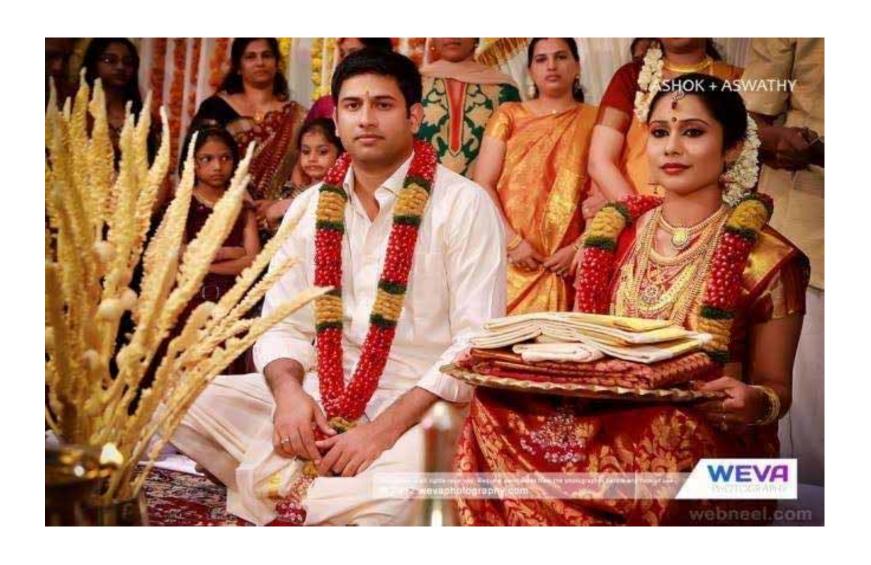
- 1. Eye for details
- 2. Strong organizational skills
- 3. Leadership qualities
- 4. Patience
- 5. Market awareness
- 6. Tons of creativity

Qualification of event manager: no minimum qualification but major requirement is skills and creativity.

How to become event manager: by field work/experience. Or learn 6 to 12 m months certificate course .

Life of event manger: it is hard and he works 24/7. being social is very important.

Guess the event



People involved in organizing an event

- Event manager/planner
- Event coordinator
- information manger
- Logistic manager
- Security manager
- Infrastructure manger
- Organizer
- Sponsors
- Partners
- Supporting agencies
- Event team(crew members)

Establishing of policies and procedures

Policy and planning

Generally government at all levels can ground policy in an exploration and expansion of the destinations character, tradition, values and context to generate significant and tangible belief and interest for longer period of time.

Developing records keeping systems or accounting event management

In India event mangemnt is still a term of curiosity. Event accounting deals with costing, managerial decision making, pricing of events and shows, maintaining proper records of individual clients and there events and running the whole business.

Budgets and financial management in event mangemnt should be transparent and contain all the qualities of budget like flexible, simple, risk protection against price fluctuations, economical.

(EXAMPLE ONLY) HSES & OPERATIONS TRAINING MATRIX	MIO	Facilities Ops Super	Marine Specialist	Marine Technician	Maintenance Super	Maintenance Specialist	Maintenance Technician	Instrument / Electrical Specialist	Instrument / Electrical Technician	Process Ops Super	Production Specialist	Chief Integrated Rating	Integrated Rating	Chef	Caterer
HSE TRAINING															
Advanced Fire fighting & SCBA	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	X	Х	Х	Х	X
CBTA Workplace Assessor	Х	Х	Х		Х	Х				Х		Х			
Dangerous Goods Transport by Air & Sea – IATA - IMDG		Х	X	×											
Hazardous Area Electrical (Overview 2 Days)	х	Х			х					×					
Helicopter Landing Officer		Х	Х	Х								Х			
ISPS		Х	Х												
MOME	Х	Х			Х					Х					
Occupation Health & Safety Reps															
Offshore Paramedic		Х	Х	Х											
Offshore Sea Survival + HUET	Х	Х	Х	Х	Х	Х	Х	Х	X	Х	Х	Х	Х	Х	Х
Senior First Aid	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х
OPERATIONS TRAINING															
Dogman		х	Х	Х											
Fast Rescue Craft		Х	Х	Х								Х	Х		
HV Authorised Switching Operator					Х	Х	Х	Х	Х						
Offshore Crane Operator												Х	Х		
Advanced Rigger												Х	Х		
Advanced Scaffolding												Х	Х		

Dinner		Reception						
Cost per Person	\$25.50	Cost per Person	\$5,00					
Total Invited:	6	Total Invited:	8					
Total Attending:	4	Total Attending:	6					
Total Cost	\$102.00	Total Cost	\$30.00					

Name	Phone	Email	Street Address	City			Dinner				Reception			
					ST ZIP	√ Invited	√ RSVP	# Insted	# Attending	Seat	Diet Restrictions	# Itented	# Atmong	Gift Description
Robinson Crusoe	0.0000008	18/58/19	unknown	unknown	NM	Х		2	1	12000	no coconuts	2	1	
Jack and Jill			123 Hillside St	unknown		X	X	i i			ashao- vsacular	2	2	
Bruce Wayne			Wayne Manor	Gotham City		X	X	1	-1		fruit and insects	1	1	
Clark Kent			344 Clinton St, Apt #3B	Metropolis		X	X	3	2		sunlight	3	2	
0. 1.001														
												1		

Budget preparation tips

- Ensure and build appropriate contingencies into budget.
- Present budget clearly and make sure it is easy to read and interpret.
- It should be realistic. never include funding sources that are unlikely to materialize.
- Each and every item of income and expenditure should be recorded.
- Preparation cost of budget should be economical.
- Microsoft excel is useful in preparing budget summary.
- Complexity of budget depends on the size of the event.
- Be clear whether the budget is NET(it doesn't include GST) OR GROSS(it is inclusive of GST).
- Follow the principle of conservatism. i.e., treat all expenses as material but never treat all incomes as material.

Note:

Steering group: events that involves partnership working and funds are usually overseen by a steering group often made up of representatives of various partners. Group is responsible for giving advices and general directions.

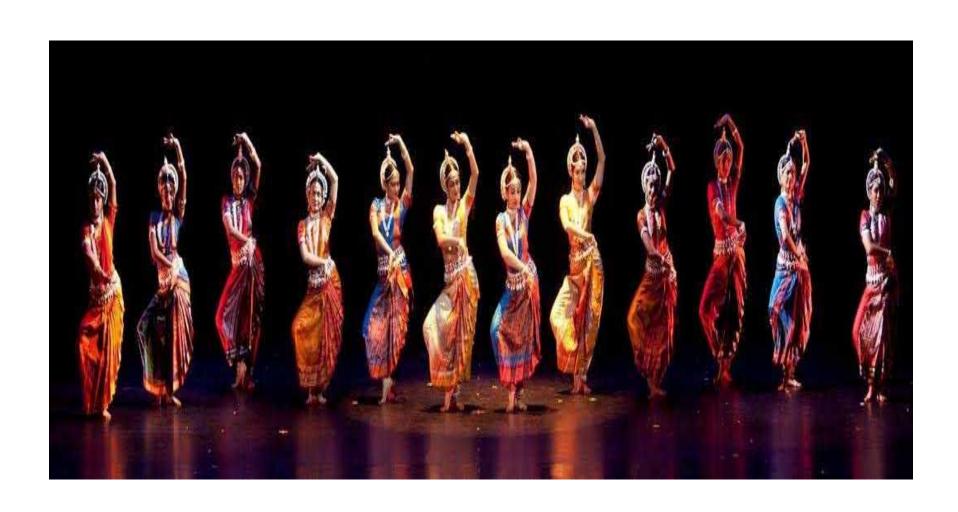
Special events: is term coined to Describe the special rituals, presentations, performances or celebrations that are consciously planned and created to mark special occasion or to achieve particular social, cultural or corporate goals and objectives. Example unique cultural performance.

ABBREVATIONS

- RBI
- SEBI
- NASDAQ
- BOLT(with reference to stock exchange)
- FPI
- SLR and CRR
- LIBOR and MIBOR
- GST
- MICR
- HTTP
- IP
- IMF
- GATT
- TRIPS

- RBI- Reserve Bank of India
- SEBI- Securities Exchange Board of India
- NASDAQ-National Association for Stock Dealers Automated Quotes
- BOLT(with reference to stock exchange)- Bombay On Line Trading
- FPI- Foreign Portfolio Investors
- SLR and CRR- Statutory Liquidity Ratio, Cash Reserve Ratio
- LIBOR and MIBOR- London InterBank Offered Rate, Mumbai InterBank Offered Rate
- GST- Goods and Service Tax
- MICR- Magnetic Ink Character Recognition
- HTTP- Hyper Text Transfer Protocol
- IP- Internet Protocol
- IMF- International Monetary Fund
- GATT- Generally Agreement on Trade and Tariff
- TRIPS- Trade Related Intellectual Property rights

Guess the event



EXPECTED QUESTIONS FROM THIS CHAPTER

- What is event?
- What is event management?
- What is the meaning of special event?
- State any four types of events
- Meaning of event analysis?
- What do you mean by decision makers?
- Who is an event manager?
- What do you mean by event accounting?
- Briefly explain the importance of event management
- Write a note on establishing the policies and procedures of event management
- Explain the concept of event managers technical staff
- Write a note on accounting of event management

Thank you

